

Mario Jackson

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EDUCATION

University of Illinois-Chicago (UIC), Chicago, Illinois

Bachelor of Arts in Communication, Minor in Spanish (Expected May 2023)

GPA 3.2/4.0; Dean's Leadership Scholarship recipient (full tuition scholarship)

Universidad Pablo de Olavide, Seville, Spain

Study Abroad, (January 2022 - April 2022)

- Completed 4 intensive courses studying international business, finance, and marketing practices
- Enhanced advanced level Spanish speaking skills through regular interaction with community residents
- Volunteered weekly at non-government organization supporting women experiencing domestic violence and provided childcare assistance in English and Spanish to children ages 2-12 years old

SKILLS

Languages: Advanced Spanish skills (reading and speaking); proficient knowledge of French

Computer: Microsoft Office (Word, Excel, PowerPoint, Access, and Outlook); Google Suite (Docs, Sheets, and Slides)

LEADERSHIP EXPERIENCE

We Heart Chicago Kids, UIC

President/Co-Founder, (August 2021 - Present)

- Co-create student organization of 60+ students which raises funds (\$5,000+ per year) to buy outdoor play equipment and materials for 5 elementary schools in Chicago's North Lawndale community
- Lead executive board of 6 to plan activities, promote events, and encourage additional students to join club
- Co-design interactive presentation about how public schools are funded in Illinois to educate UIC students and Chicago residents about why some schools in Chicago do not have modern outdoor play equipment

Alpha Lambda Beta, UIC

Public Relations Coordinator, (April 2021 - Present)

- Oversee all social media accounts (Snapchat and Instagram) for organization and use Hootsuite to schedule posts
- Increase social media followers by 35% through online competitions, quizzes, and other engaging activities
- Develop library of 100+ stock photos that can be used in social media posts and promotion for upcoming events

WORK EXPERIENCE

Gap Kids, Chicago, Illinois

Sales Associate, (September 2020 - Present)

- Interact with customers in both English and Spanish to provide high-quality, friendly, and professional customer service to all customers including answering questions about items and store policies
- Listen attentively to customer feedback and answer questions regarding products, prices, and availability
- Collaborate with coworkers to keep store fully stocked with merchandise and replenish items as needed

Domino's Pizza, Chicago, Illinois

Team Member, (April 2019 - August 2021)

- Processed 80+ customer orders/shift including phone and online orders, noted requests including food allergies
- Kept store tidy during each shift and assisted with sweeping, mopping, and overall cleanliness of store
- Worked with 4 coworkers to take orders, make food items, and pack orders according to customer requests

VOLUNTEER EXPERIENCE

Junior Achievement, River Grove, IL

Volunteer, School-age program - Lincoln Elementary School, (August 2021 - March 2022)

- Collaborated with ten UIC classmates to teach elementary school children (ages 6-12 years old) basic information about money and finances on a biweekly basis in both English and Spanish
- Prepared biweekly lesson plans to ensure they were developmentally appropriate for elementary school children